

## ACCOMMODATION

When making your reservation, identify that you are attending the SLGM hosted workshop.

When booking your accommodations, please quote conference booking: **SLGM2024**

Book early as there is limited availability at these rates.

## POMEROY KANANASKIS MOUNTAIN LODGE

ph.1.833.440.1964  
\$239 (plus applicable tax)  
click [HERE](#) to book online

## TO REGISTER & SELECT YOUR SESSIONS FOR THE 2024 MOUNTAIN REFRESHER CLICK [HERE](#)

### FEES — (all costs are plus GST)

<b>Pre Workshop Forum &amp; Mountain Refresher</b> (Sunday, May 12 to Tuesday, May 14)	on or before March 1 — \$1,442 after March 1 — \$1,762
<b>3 Day Pre Workshop Forum</b> (What's the Problem?) (Sunday, May 12 to Tuesday, May 14)	on or before March 1 — \$992 after March 1 — \$1,312
<b>2 1/2 Day Mountain Refresher</b> (Tuesday, May 14 to Thursday, May 16)	on or before March 1 — \$599 after March 1 — \$699

#### FEES INCLUDE:

- Welcome Reception
- Coffee Breaks & Lunch
- Awards Banquet (additional banquet tickets \$50 each)

#### COURSE MATERIAL:

- Available [ONLINE](#) early May the workshop

### Register Today!

Registrations received before March 1, will be eligible for the **early bird draw**.

Three nights accommodation at the Pomeroy Kananaskis Mountain Lodge Kananaskis Village.



Join us for our pre-workshop forum!

### What's the Problem?

Solution Seeking in Local, Regional & Indigenous Government

*Hosted by the Society of Local Government Managers*

#### Pre-workshop

*Three day course*

Sunday, May 12,  
6:30pm to 8:30pm

Monday, May 13  
8:30am to 4:30pm

Tuesday, May 14  
8:30am to 4:30pm

#### Instructor

*Dr. Gordon McIntosh, CLGM*  
has 40 years of management, educator, and consultancy experience.

He has conducted 1,500 training sessions throughout Canada and overseas, involving 160,000 local government elected officials and staff. Participants affirm that his dynamic sessions enable them to make an immediate leadership difference back at their organization.

*This learning opportunity is for aspiring, new and current supervisors, managers and CAOs as well as CAOs coaching the leadership develop of others.*

Successful local government leaders excel in leading group processes and multiple stakeholders to address the contemporary *wicked challenges* that council and administration face. Our communities depend on it!

But effective leaders do not work in isolation. They know that many solutions reside in the collective wisdom gained by working with others. This interactive learning laboratory will use 'real time' matters facing participants. We will explore concepts and skills for critical thinking, social innovation approaches, solution-oriented strategies, and effective presentations to influence others and decision makers. Join us to sharpen your ability to make well-informed recommendations and/or coach your staff to do the same.

This session will include contemporary concepts, a **tool kit** and 'hands on' activities to:

- Leverage behavioural styles for **critical thinking** - in yourself and others
- Explore contemporary **social innovation** techniques for multiparty collaboration
- Enhance your **facilitation efforts** to gain ideas from others and to focus their efforts
- Fine-tune **team decision making** to multiply your options while avoiding "groupthink"
- Use proven frameworks to customize your **situational problem-solving** process
- Adapt your **presentations** to stakeholder and decision maker needs.

The program lead is Dr. Gordon McIntosh who has received wide acclaim for providing a learner-based approach that is practical, energized and fun too!

## BRING YOUR PARTNER ALONG FOR AN EXCITING ADVENTURE IN KANANASKIS VILLAGE!

We're planning some fantastic activities, including a unique Kananaskis Scramble (*like a Texas scramble*), serene horseback riding, invigorating hikes, and perhaps even a mountain climb if Horacio Galanti is in town!

Click [HERE](#) for more information and prices.  
Get ready for a memorable experience!



The Society of Local Government  
Managers of Alberta  
Box 308, 4629-54 Avenue  
Bruderheim, AB T0B 0S0



You won't want to miss the

# Exhibition

(starts at 5:00pm)

## Welcome Reception

Tuesday, May 14  
7:00pm to 10:00pm

Convention Centre  
Pomeroy Kananaskis  
Mountain Lodge

Tuesday, May 14

**Trust Revolution:** Mastering the Art of Credible Leadership in Local Government  
**1:30pm to 4:30pm**  
**Keynote: Tracey Lorenson,** Civic Excellence

Attention senior local government leaders, brace yourselves for a high-voltage keynote experience tailored exclusively for you. We will dissect the nucleus of effective leadership – trust. Led by the seasoned facilitator, Tracey Lee Lorenson, this session propels you into the heart of strategies fostering integrity and transparency, the bedrock of public confidence. Tracey's expertise, honed through extensive work with elected and administrative bodies, guarantees a dynamic discussion on innovative approaches to embed and sustain trust within your teams, officials, and communities.

Join us in sculpting an environment where trust isn't just valued but flourishes, setting the stage for impactful leadership in your communities. It's your chance to grasp practical tools and insights, transforming trust from a concept into a thriving force within your leadership. Don't just understand trust; let's make it your catalyst for change.

**Exhibition** (starts at 5:00pm)  
**Welcome Reception**  
**7:00pm to 10:00pm**

Discover valuable connections at the Exhibition & Welcome Reception—an excellent opportunity to engage with a carefully selected group of professionals offering services to local governments. It's a casual yet purposeful gathering where you can network with colleagues from across the province. Join us for a relaxed evening of meaningful connections and insights

Join us for some good fun and great laughs at this year's

## Awards Banquet

Thursday, May 16  
6:30pm to 10:00pm



Wednesday, May 15

**Building Resilience and "Thick Skin"**  
**9:00am to 12:00 noon**  
**Presenter: Tracey Lorenson,** Civic Excellence

*How would building resilience improve your personal and organizational performance in local government?*

In a rapidly changing workplace, we need to have individuals and workgroups that are resilient and able to manage the inevitable conflicts and changes that create uncertainty. In this interactive session we explore the value of resilience, barriers to building it, as well as specific strategies to foster resilience both individually and others. We also explore how to build resilience in specific situations such as workplace bullying, gossip, organizational change, as well changes in management styles and directions.

**HR Stream:** How to be hired as an expert CAO  
**9:00am to 12:00 noon or 1:30pm to 4:30pm**  
**Presenter: Anurag Shourie,** Partner  
Leaders International

Are you part of a succession plan to be the next CAO for a municipality?

If you are, what necessary steps do you need to take to showcase your leadership readiness?

If not, what steps do you need to take to learn/enhance your skills and competencies to be considered as a strong potential candidate? What are the characteristics of effective leadership in municipal governance?

This interactive and example-driven workshop will provide you with the necessary information to navigate through political challenges, build an impactful resume, and identify your current state of leadership readiness.

The presenters will and share experiences/HR skills and knowledge and effective leadership traits required for becoming ready for your next leadership role.

**Breaking Big Barriers into Bites in a Local Government Setting**  
**1:30pm to 4:30pm**  
**Presenter: Tracey Lorenson,** Civic Excellence  
*Would you like to deal with key problems quickly and effectively?*

In this humorous and interactive workshop attendees will explore ways to break problems and barriers into manageable steps. Attendees will be given a practical problem-solving model to use individually and with their teams to deal with creative and business challenges with structure and confidence. Feedback on this workshop has been very positive as it empowers more reserved attendees and provides problem solving structure to more "action" focused participants.

Thursday, May 16

**Legal Stream I:** Harmony in Governance: Unveiling the Dynamics of Municipal Contract Management  
**9:00am to 12:00 noon**  
**Presenters: John McDonnell,** Partner,  
Brownlee LLP  
**Chris Huygen,** Associate,  
Brownlee LLP

Join us for an enlightening discussion on the distinct roles played by municipal councillors and administrative bodies in the intricate web of municipal contract management. In this session, we'll unravel the unique responsibilities of councillors, who, as elected representatives, hold a critical role in shaping policies, ensuring transparency, and aligning contracts with community needs. Explore

how their oversight and strategic vision contribute to the success of municipal agreements. Contrastingly, delve into the role of municipal administration, focusing on their hands-on involvement in the day-to-day execution, compliance monitoring, and risk mitigation within contractual frameworks. Gain valuable insights into the collaborative dance between councillors and administrators, and how their synergy paves the way for effective and accountable municipal contract management. Don't miss this opportunity to understand the nuanced dynamics that drive successful governance at the local level.

**Leadership & Equity**  
**9:00am to 12:00 noon**  
**Presenter: Jessie Lipscombe,** Talent Bureau  
Renowned anti-discrimination speaker Jessie Lipscombe addresses thousands of companies, guiding them toward a history-aligned stance. From anti-racism training to revealing unconscious biases, he facilitates an understanding of creating equitable workplaces. Enter Leadership & Equity, where Lipscombe, a proven leadership coach, elevates lessons to the next level. Expect a profound shift in leadership awareness as he explores the varied paths to leadership. Lipscombe illuminates diverse leadership preferences through statistical evidence, psychological insights, and often-overlooked cultural perspectives. In "You Can't Lead Until You Understand," gain a fresh perspective on cross-cultural differences impacting team dynamics, enhancing productivity, and expanding our team understanding, ultimately improving the bottom line. Walk away with the realization that Leadership Looks Different for everyone.

**Making Administratively Fair Decisions** – Alberta Ombudsman's Office  
**9:00am 12:00 noon**  
**Presenter: TBA**  
In 2018, changes to the *Ombudsman Act* expanded the Ombudsman's authority to

investigate any administrative decision, recommendation, act, or omission of a municipality. If a citizen feels they were treated unfairly when accessing a municipal program or service, they can call the Ombudsman's office.

- This interactive session will cover:
- Administrative Fairness Guidelines – this provides an overview of the Ombudsman's Office and the eight administrative fairness guidelines the Office uses as its 'measuring stick' in determining whether a process/decision/response is administratively fair.
  - Writing Administratively Fair Decisions – this will focus on the elements that should be included in a decision as well as writing tips. This will include a case study for the group to work through interactively.

Session participants will also learn what to expect if there is a complaint about a municipal decision, including an understanding of the Office's role and processes used by the Office to resolve complaints.

**R & R: Revisiting & Reinventing the Basics of Municipal Management** –Put a Ring on It: Best Practices in Public Engagement  
**9:00am to 12:00 noon**  
**Presenter: TBA**  
Want to get better outcomes from your public engagement efforts? Want to design an engagement process tailored to your municipality's needs? This interactive session will help polish your skills to put a shine on your efforts to engage with your residents by sharing principles, tips, and tools to guide the design of your engagement process.

**Legal Stream II:** Council Relations – Responsibilities under Codes of Conduct and Consideration of Alberta Human Rights  
**1:30pm to 4:30pm**  
**Presenter: Alifeyah Gulamhusein,** Partner,  
Brownlee LLP

This ½ day session will focus on two issues: Council's internal relations and Council's external relations. We will spend some time discussing Council's internal relationships and responsibilities to each other, staff and the public as outlined in Codes of Conduct. We will discuss the purpose of Codes, how to conduct investigations and recent case law. Then we will move to a discussion about Council's public and governance responsibilities as they relate to Alberta Human Rights including a discussion on inclusion, diversity and the difference between public responsibilities and private beliefs.

**How to do the Work** – Building Your Toolkit to Build Equity and be an Ally  
**1:30pm to 4:30pm**

**Presenter: Jessie Lipscombe,** Talent Bureau  
Through personal experiences, honest anecdotes and lessons amassed from over a decade advocating for equity and inclusion, Jesse builds understanding and gives audiences tools for their personal and organizational tool kits to build a more equitable world. This session brings clarity, meaningful dialogue, plenty of laughs and concrete takeaways to push people forward. Today's world is different. This can present you with a challenge or a chore - the choice is yours. What can we do encourage intergenerational understanding? Have we joined the "I" generation? Are we isolated, insulated, independent, individualized and sometimes even indifferent? Do we pre-judge and get set in our ways?

**R & R: Revisiting & Reinventing the Basics of Municipal Management** –Your Role in Municipal Administration – Good Vibrations or All Shook Up?"  
**1:30pm to 4:30pm**  
**Presenter: TBA**  
Looking for a clearer pathway to success in your municipal administrative role while being able to rock and roll with the punches? This interactive session will focus on how the Municipal Government Act (MGA) and other provincial legislation sets out the mandated duties and responsibilities of a CAO and administrative staff. Participants will have the opportunity to discuss their everyday challenges and identify some of the pitfalls commonly experienced. The session will also explore the best strategies, tips, and tactics to use when encountering difficult situations and build awareness of the many resources and supports that can help in the navigation of a challenging yet rewarding administrative role.

Crops & Comedy...  
prairie humour at its best!

Get ready to roll with laughter as we present Tom Liske, a seasoned writer and performer for CBC Radio SK who has headlined comedy clubs nationwide.

Tom's wit is seasoned with the essence of the prairies, creating a

unique blend of humor that resonates with corporate, rural, and agricultural audiences alike. His comedic genius lies in the art of weaving prairie humor with musical sarcasm, making every punchline hit just the right note.

So, buckle up for an evening filled with good fun and belly-shaking laughs. Tom Liske is here to ensure you not only enjoy the show but leave with aching sides and memories of a night well-spent. Get ready to unleash the laughter!

